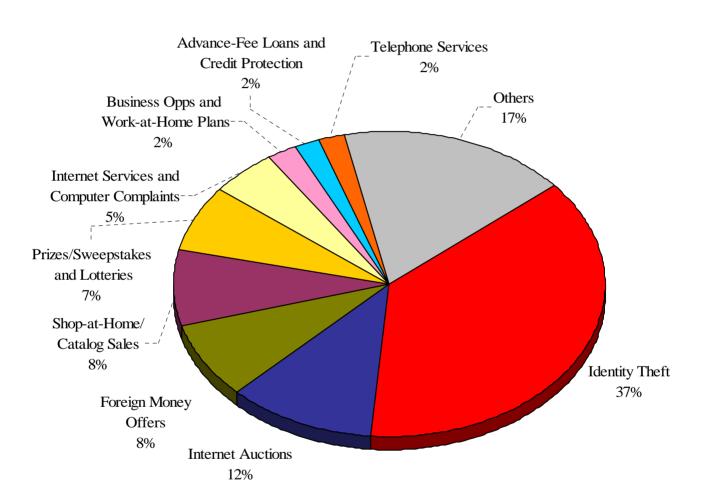


## Sentinel Top Complaint Categories<sup>1</sup>

*January 1 – December 31, 2005* 



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<sup>&</sup>lt;sup>1</sup>Percentages are based on the total number of Sentinel complaints (**686,683**) received between January 1 and December 31, 2005. For Sentinel category descriptions and three-year figures, see Appendices B1 and B2.